DC Reference Guide for Alumni

Accessing your official documents

This document is aimed at students who have graduated after 2020.

It will guide you through the login process to access your official college documents, such as letters, transcripts, and certificates, or share a document with a third party.

Content links:

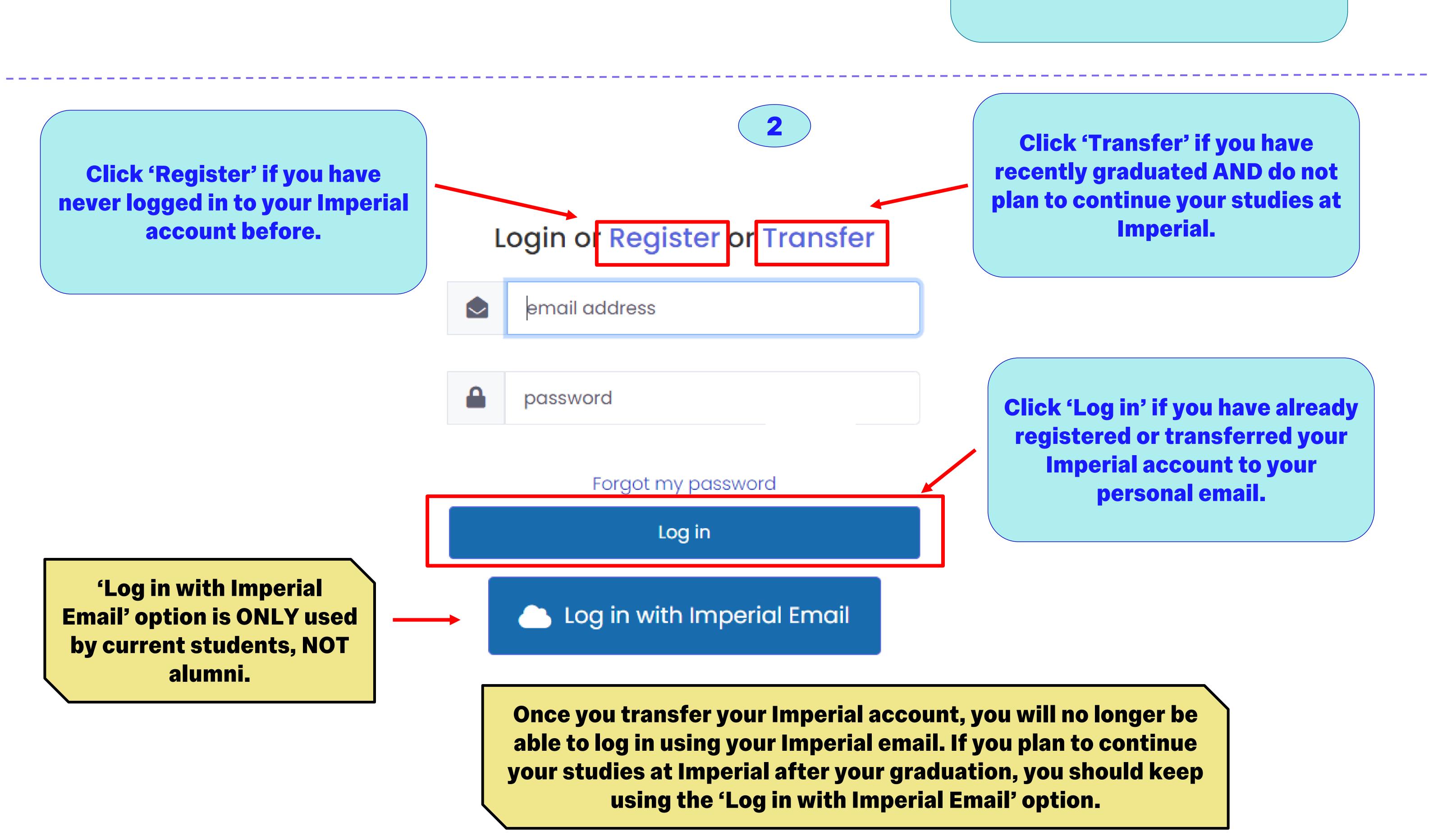
- 1. How to log in to the eDocuments website
 - 2. How to register your account
 - 3. How to transfer your account
 - 4. How to view your documents
- 5. How to download or print your documents
- 6. How to report an issue with your document
 - 7. How to share your documents
 - 8. Troubleshooting and support

How to log in to the eDocuments website:

Welcome to the Imperial College London Student Portal

1

Click on 'Access your eDocuments' link.



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How to register your account: 1) Login Details 3) Confirmation 2) Personal Details **Enter your personal email, then** create a secure password, following the criteria required, Personal Email* @gmail.com and click 'Next'. Password* Numeric character required Uppercase letter required Security criteria will be displayed Non-Alphanumeric character required Minimum of 12 characters required underneath the 'Password' box when Confirm password* setting your password. NEXT First Name* Thomas Last Name* Enrolment Number (CID)* **Enter your 'First Name', 'Last** Name', CID, 'Date of Birth' and Date of Birth* :::: click 'Next'. Opt in for third party search By clicking this button, you consent to your information being included in the list of search results available to third parties who register to use the verification portal. The search results will include your name and the details of any awards issued to you, and will enable third parties to connect with you. Use 'Previous' if you need to go back and/or Your email address and other contact details will not be shared unless you accept or create a connection request. make any changes. **PREVIOUS** Review your information, before clicking 'Submit'. A confirmation email @imperial.ac.uk Personal Email: outlining the next steps will go to your registered email Thomas First Name: address. Last Name: Enrolment Number (CID): Confirmation email has been Date of Birth: sent to your registered email

Use 'Previous' if you need to go back and/or make any changes.

Thank you for initiating the transfer of your Imperial account or registering a new account. Please follow the steps below to complete your transfe

Step 2 - Login via https://studenticluat.dcbuild.co.uk/ once step 1 is complete. Use the email address and password specified during the transfe

address

No

Opt in for third party

PREVIOUS

search:

SUBMIT

Dear Alexandros

Step 1 - Click to confirm your email

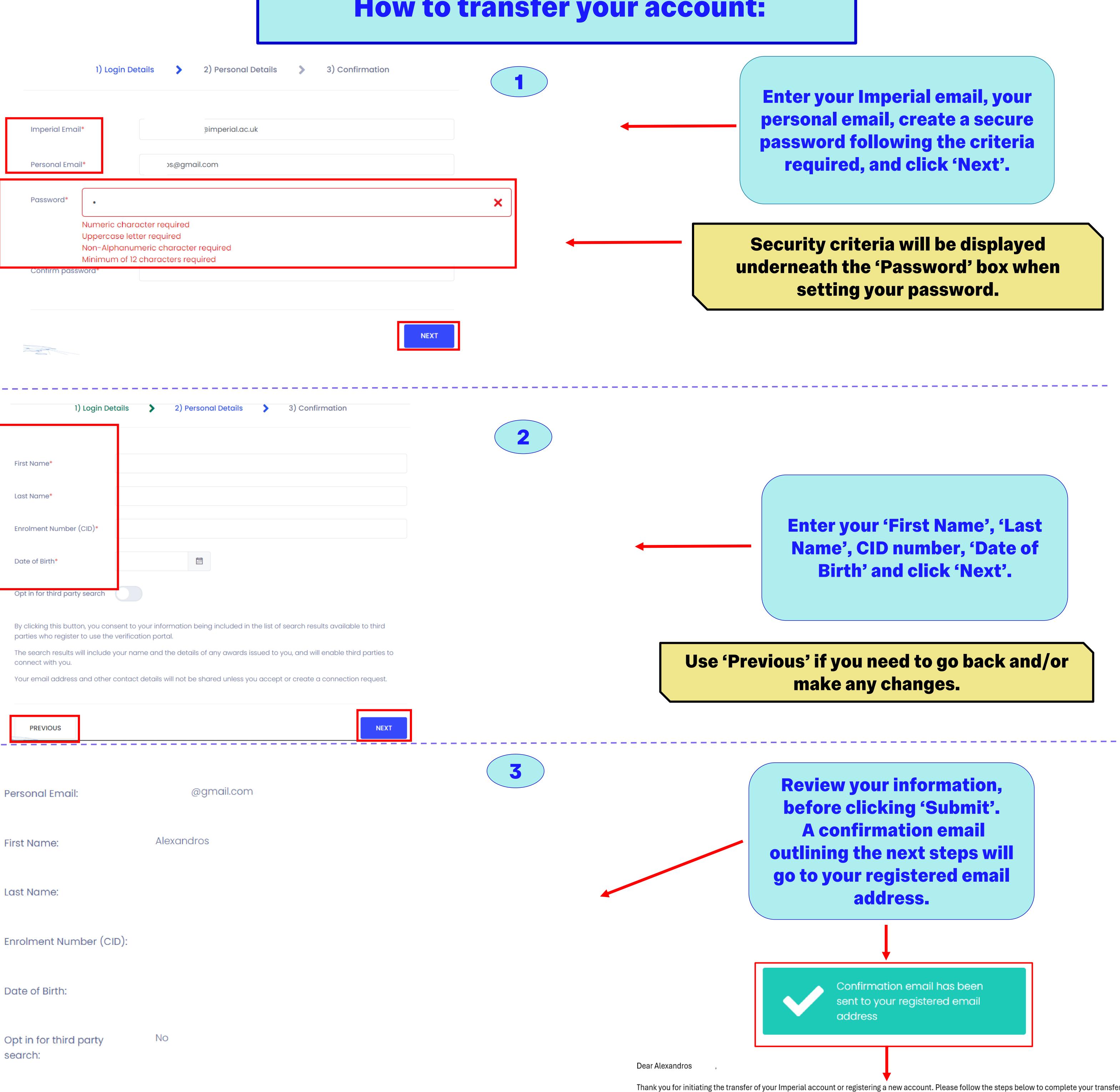
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How to transfer your account:



any changes.

Step 1 - Click to confirm your email

Step 2 - Login via https://studenticluat.dcbuild.co.uk/ once step 1 is complete. Use the email address and password specified during the transfer

Use 'Previous' if you need to go back and/or make

PREVIOUS

SUBMIT

Once you transfer your Imperial account, you will no longer be able to log in using your Imperial email.

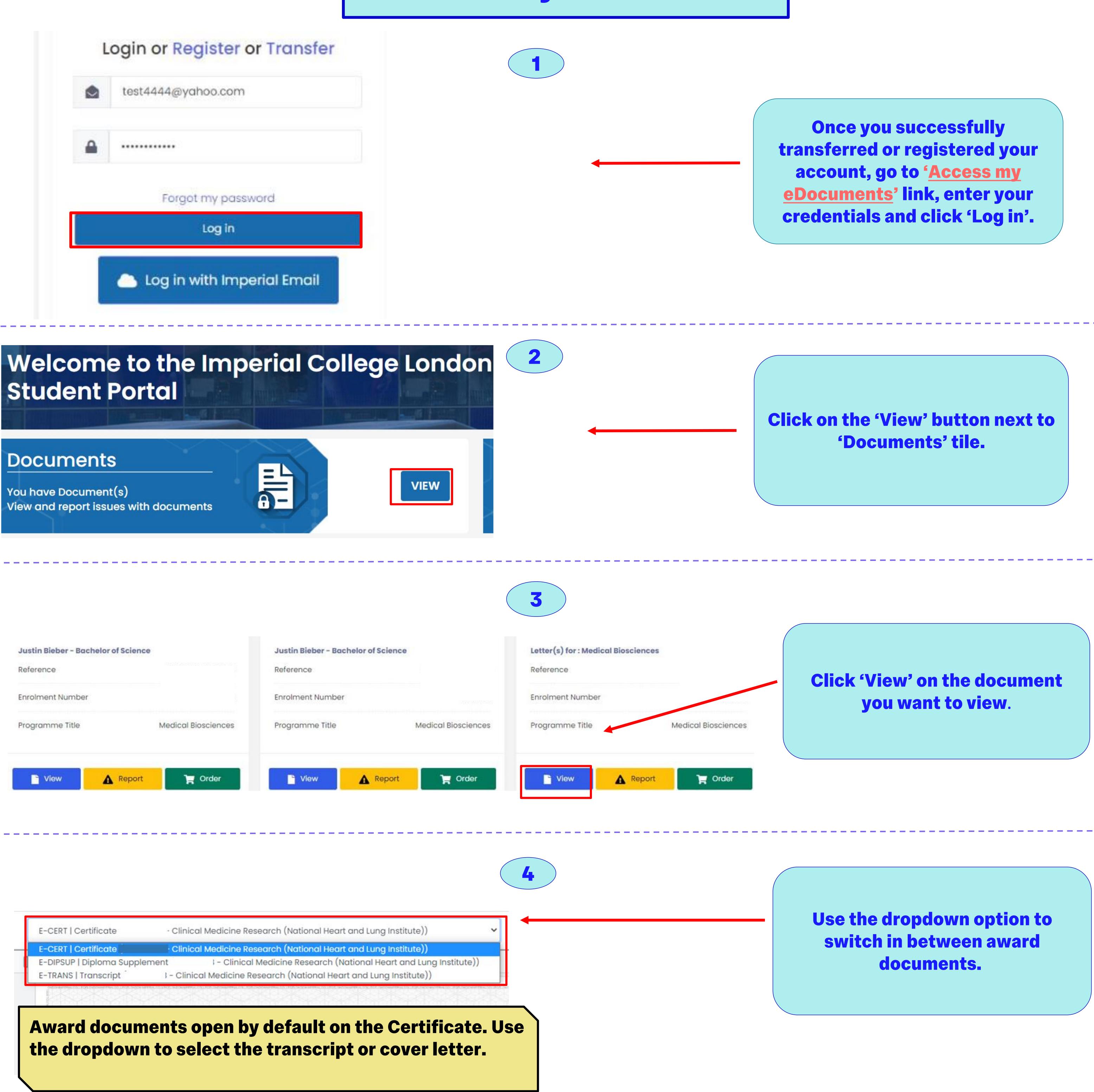
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How to view your documents:



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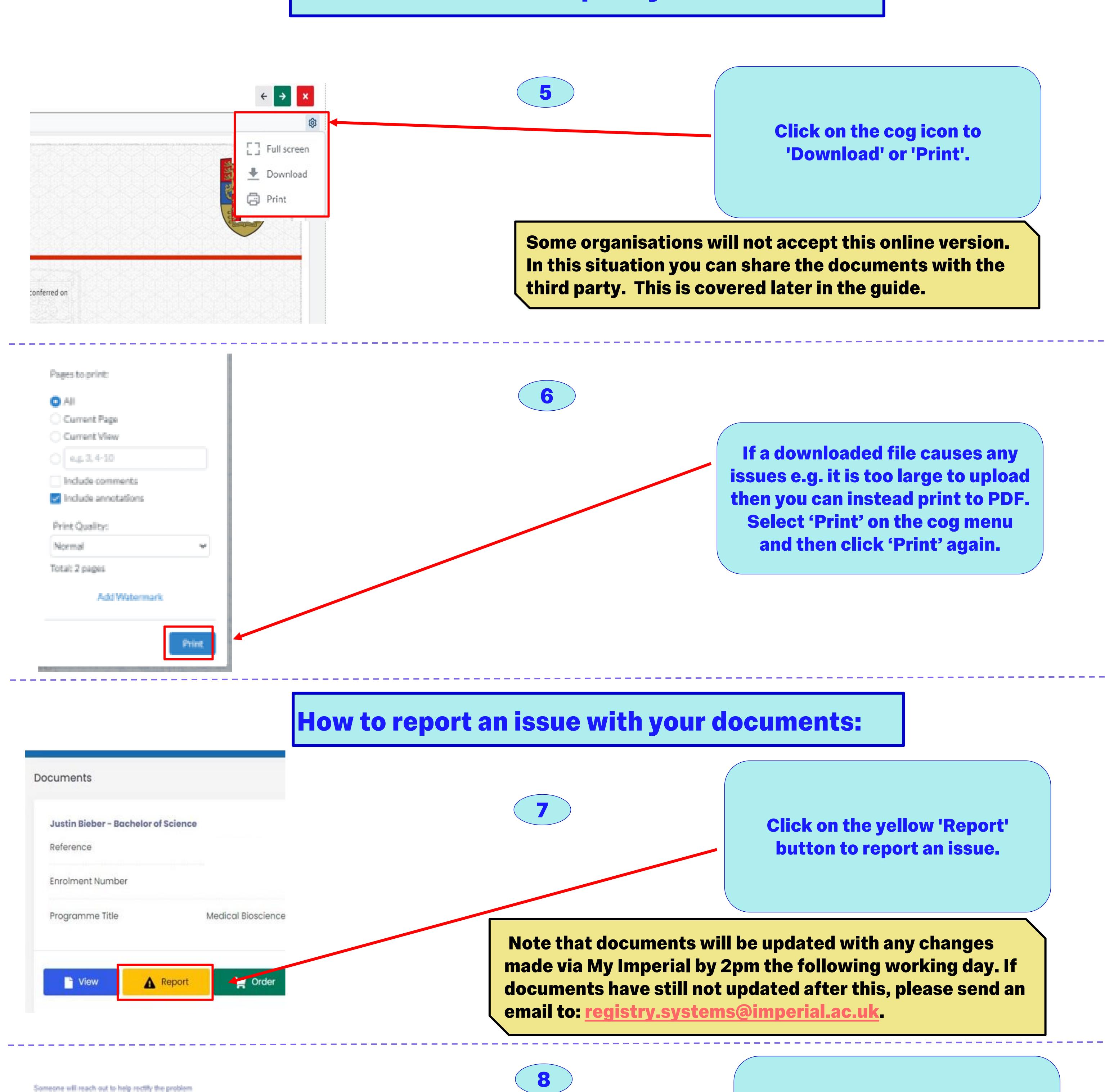
It will guide you through the login process to access your official college documents, such as letters, transcripts, and certificates, or share a document with a third party.

Provide as much information as

possible on the issue

experienced.

How to download or print your documents:



Incorrect Information.

Design reasons

Issue Description.

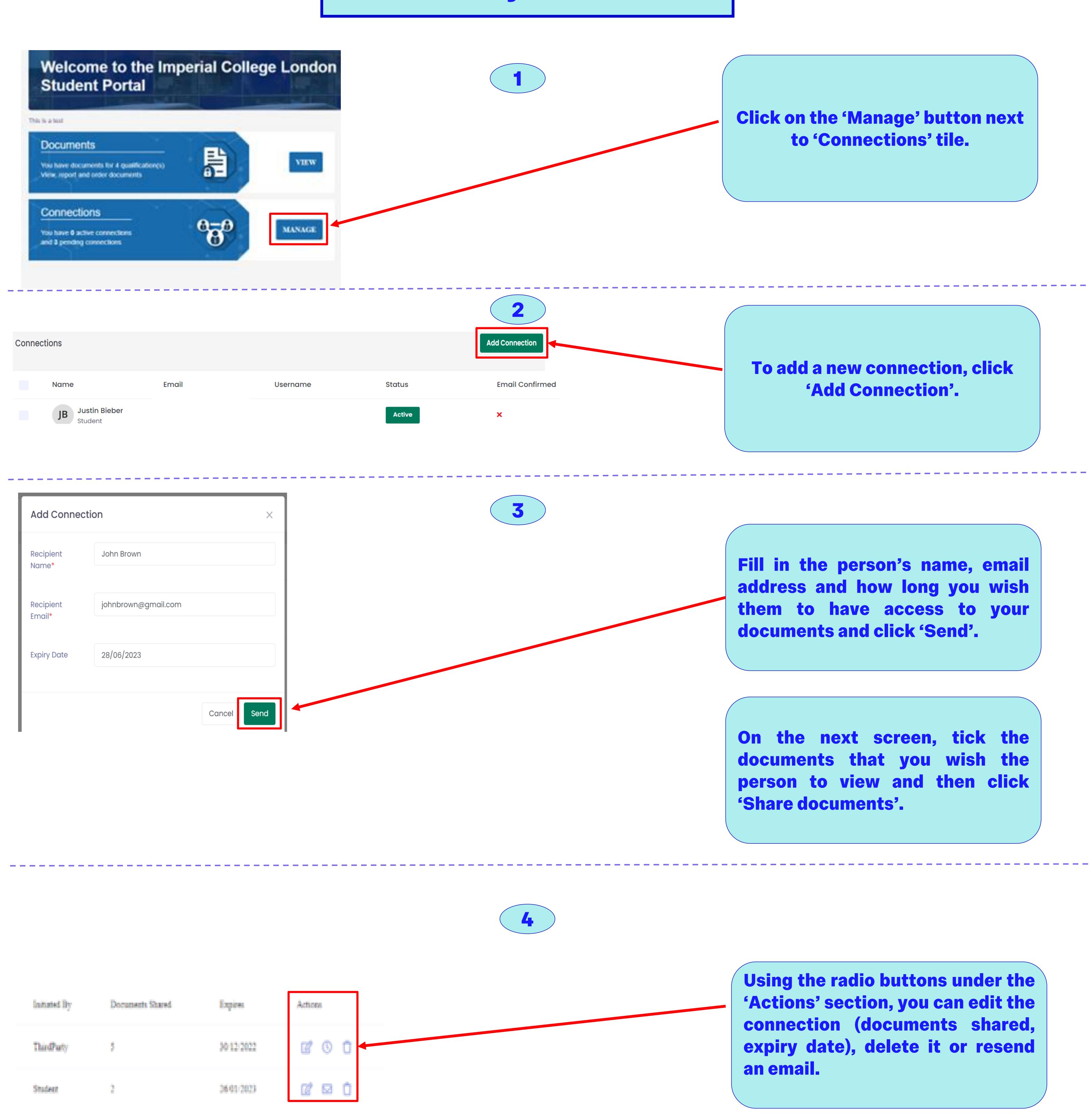
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How to share your documents:



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Troubleshooting and support:

Q1: What happens if I get my Imperial email and/or name wrong when using the 'Transfer' login option?

A1: If you get your Imperial email or name wrong during the 'Transfer' process, you will get an error message. Double check the details entered are correct e.g., your name is in the correct format, as provided at the time of registration.



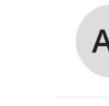
Please check the information you have entered to transfer or register your account. Something does not match. Please amend and try again.

Please wheck the information you have entered to transfer or register your account. Something does not match. Please amend and try again.

ОК

Q2: What happens if I get my CID and/or date of birth wrong when using the 'Transfer' login option?

A2: If this happens, you get an email confirmation message, and your user account goes into 'Pending', awaiting approval by an Admin user.



Name

.

o k

oluomo72@yahoo.com

oluomo72@yahoo.com

Username

Pending

Status

AA Aula Abbara
Student

test@gmail.com

Email

test@gmail.com

Pending

Q3: How do I know I have successfully transferred my Imperial account to my personal email address?

A3: When the information is correct, you should receive a confirmation email to your registered personal email address. You will still need to confirm your email address before you log in to the website.



Confirmation email has been sent to your registered email address

Dear Alexandros Lattas.

Thank you for initiating the transfer of your Imperial account or registering a new account. Please follow the steps below to complete your transfer

Step 1 - Click to confirm your email

Step 2 - Login via https://studenticluat.dcbuild.co.uk/ once step 1 is complete. Use the email address and password specified during the transfer

Q4: Who do I reach out to if I need any technical support?

A4: For further support, please contact the ICT Service Desk. If you raise a ticket, a member of the ICT team will need to call you back to confirm your identity.



Welcome to the ICT Service Desk

Contact the ICT Service Desk

In-person: ICT Service Desk

08:30-18:00 Monday-Friday (exc. College closure days)

Out-of-hours support

By phone: +44 (0)20 7594 9000 or 49000 from an Imperial telephone

Q5: Where do I go for more information?

A5: Please access this link for more information, including some FAQs.



